

7 High Road
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4th July 2007

Dear Charlotte,

I am extremely pleased with you and Jo for a good job well done, with Harry. It has been very satisfying to see him turn out as well as he has, it was worth waiting for! I cannot really express fully how appreciative I am of all your hard work.

In the meantime I have had to sort out what I am going to do with him from now until we move, as at the moment I have 2 sets of livery going out as well as dividing time up even more than usual. It also looks as if a summer move is out of the question and it will be autumn now at the earliest so I will be looking to bring him back to Britford in August from the 18th onwards. Whatever fits in with your hectic show schedule? I would appreciate it if you could provide the return transport for him so I am flexible with the actual date.

We are away in Italy from the 2nd August to the 16th inclusive to make sure everything is in place for when we do eventually move but in the meantime will be carrying on as we have been with me coming out every day and involving myself more & more so I feel confident with him and get to know him in his new role as a riding pony.

It goes without saying that I will recommend your services & facilities to all. I wish you all the success for the future as you truly deserve it. Your dedication and professionalism are a credit to you and you should be proud of yourself and your team and I hope you go from strength to strength in your business.

We will keep in touch, email being so quick and easy and keep you up to speed on all our adventures. If you ever have the time and the desire for a holiday in Umbria you would be more than welcome to come & stay with us and sample the Italian hospitality. Flights from Stanstead to Perugia are on a regular basis and we would be very happy to look after you.

I am sure Harry is going to miss you all too.

Yours sincerely

Paula